

The WalMart Music Download Software, when uninstalled, deletes most of the registry keys from the following location:

HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders

Registry keys that should exist in the "User Shell Folders" key are listed below.

The list below has the format "Key Name - Value Data". The type for all keys is "Expandable String Value" (REG_EXPAND_SZ).

- * AppData - %USERPROFILE%\Application Data
- * Cache - %USERPROFILE%\Local Settings\Temporary Internet Files
- * Cookies - %USERPROFILE%\Cookies
- * Desktop - %USERPROFILE%\Desktop
- * Favorites - %USERPROFILE%\Favorites
- * History - %USERPROFILE%\Local Settings\History
- * Local AppData - %USERPROFILE%\Local Settings\Application Data
- * Local Settings - %USERPROFILE%\Local Settings
- * My Pictures - %USERPROFILE%\My Documents\My Pictures
- * NetHood - %USERPROFILE%\NetHood
- * Personal - %USERPROFILE%\My Documents\
- * PrintHood - %USERPROFILE%\PrintHood
- * Programs - %USERPROFILE%\Start Menu\Programs
- * SendTo - %USERPROFILE%\SendTo
- * Start Menu - %USERPROFILE%\Start Menu
- * Startup - %USERPROFILE%\Start Menu\Programs\Startup
- * Templates - %USERPROFILE%\Templates

If you find that most of these keys are missing, this is your issue. To put them back easily on Windows XP (SP2 or later), download the file (usershellfolders.re_) located on my website. Change the extension from .re_ to .reg. You can then double-click the file to add the entries back into your registry. Reboot, and you should be able to save your Outlook password now.

Use at your own risk. If you screw up your computer, that's your problem. But after searching high and low, I found this on the web, and it solved my problem. After having it happen again, I thought it was worthwhile to post so search engines might find it.

For the record, I sent an email to WalMart last year alerting them to the problem, but they never responded to it.